

REMOTE ACCESS YOU CAN TRUST

Honeywell SecureConnect
A Remote Services Platform

OTD BiLi\$iM

GLOBAL VAD



HONEYWELL SECURECONNECT

A remote services platform which allows field professionals and engineers globally to gain access to customer systems with increased security and in a safer and more controlled manner.



Honeywell SecureConnect is a remote control solution that provides enhanced stability, speed and security aimed at increasing customer to vendor engagement and overall customer satisfaction. Data passing between host and guest systems is encrypted and, thus, offers enhanced protection from unauthorized access.

This includes screen data, file transfers, keystrokes, and chat messages. It employs an Advanced Encryption Standard (AES)-256, similar to that used by many banking and government institutions. It uses a persistent agent that is installed on the target device, unlike other types of remote services that require a third party to assist in activating the connection.

WHAT IS REMOTE ACCESS?

Remote access is an effective means to connect to unattended servers and virtual machines with enhanced security in order to seamlessly update new installations and assist with break-fix or perform preventative maintenance.





FEATURES AND BENEFITS



TRACEABILITY

Security and access logs are stored for 180 days, should an audit be required.



ENCRYPTION

Enhanced data protection through a proprietary protocol and AES-256 encryption algorithm.



AUTHORIZED ACCESS ONLY

Honeywell authorized personnel are approved to use the tool.



NODE-BASED SECURITY

A password is still required to access the machine; Honeywell Secure Connect provides the method for gaining remote access.



STANDALONE INFRASTRUCTURE

Resides in a secure Honeywell managed server.



SEAMLESS SETUP AND MANAGEMENT

Manage, monitor and update easily by using a central server that simplifies firewall configuration.



ARCHITECTURE WITH ENHANCED SECURITY

All connections are initiated from inside the customer's network. No ports need to be opened "inbound" on the customer's firewall.



TWO-FACTOR AUTHENTICATION

Login requires a user to have a strong password as well as a digital certificate prior to gaining access.



REMOTE COLLABORATION

Troubleshoot more easily by sharing a remote access session with multiple users.

FLEXIBLE ACCESS RIGHTS

SESSION BASED ACCESS

Allows a user to create a one-time remote access session and invite someone to join. Once a session is created, the session code is shared with the end user who then navigates to the SecureConnect portal to complete the remote connection.

AGENT BASED ACCESS

An agent to be installed on the endpoint that then provides a permanent remote access solution. Once the agent is installed, users with the appropriate permission level can navigate to the SecureConnect portal and then create a remote access session to the endpoint.

HOST PASS / GUEST PASS ACCESS

Generated from the SecureConnect portal and shared with colleagues, support functions or the customer providing them with a link to gain remote access to the endpoint, configurable for a set period of time.





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